



Fire Industry Association

In association with



Introduction



- HSS Training is a specialist division of HSS Hire Service Group
- FY2019: Rental £229m / Services £99m - EBITDA £63.9m [19.5%]
- Delivered by our dedicated team of 50+ expert trainers, our unique service delivery model provides flexibility to run courses at our fully operational 'Centres of Excellence'; on your designated site or at the nearest convenient location to your operations
- 2019: 55,000 Delegates Trained



60+ Centres



50+ Trainers



200+ Courses



Alliance Partners



Online Booking

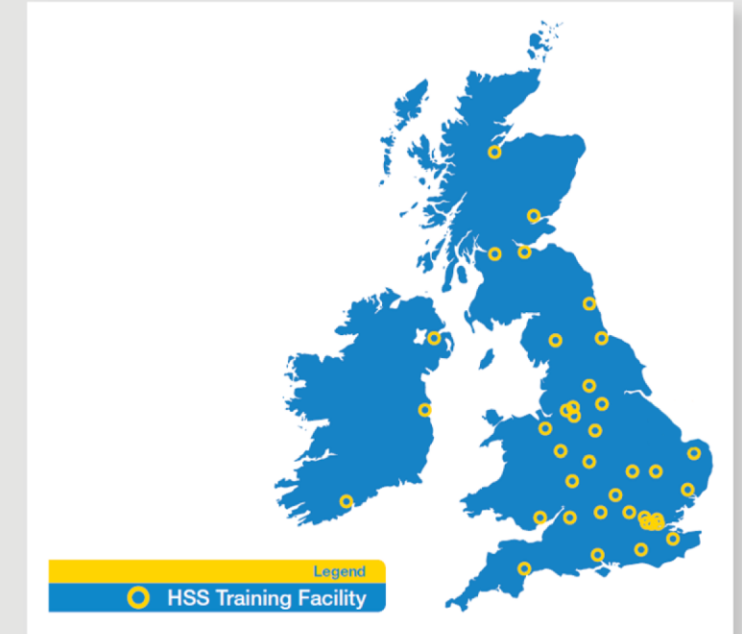
**IPAF
PASMA
LA**

No1. Leader**

Network Features

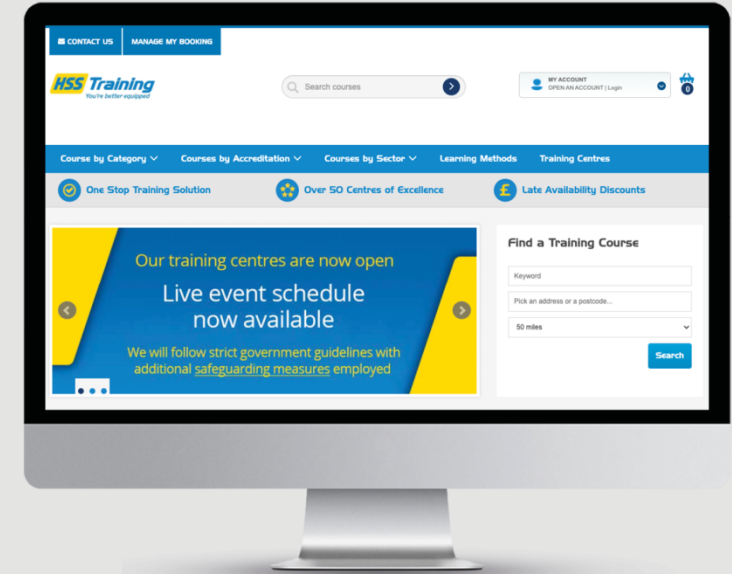
- We operate from 60+ purpose built training centres throughout the UK & Ireland
- Training in realistic live environments:
Bespoke confined space facilities, F-Gas rigs, practical training & assessment in operational warehouses & distribution centres
- Owned estate ensuring additional safeguarding control measures are in place
- COVID-19 Safeguarding Measures & Controls
- Reduced delegate numbers to ensure 1 metre+ distancing guidelines are met
- Onsite training available
- Best in field
- Ability to mobilise for location support

Network Locations



Online Booking

- Online systems 99.9% uptime ensuring business continuity
- Nationwide event schedule available to book live online in real-time
- APIs to client systems provide visibility of delegate training status & renewals
- Once logged in online, customer rate plan is applied to all products ensuring invoice accuracy
- At checkout, seats held, confirmation & joining instructions sent to booker
- Online manage my booking: allows delegate information to be entered including email & home address
- If email supplied, joining instructions are sent directly to the delegate



Online Reporting

- Once logged in to www.hsstraining.com, you will have access to My HSS Reports for full reporting on past and future training records & expiry dates, plus Stock on Hire and Hire history



The screenshot shows the 'MyHSS Reports' dashboard. At the top is the 'MyHSS Reports' logo. Below it is a navigation bar with links: MyHSS Dashboard, Hire Activity, Logistics, Financials, Search, Commercial Training, and SPECIALIST Report. The main content area is titled 'MyHSS Dashboard' and includes a welcome message. It features three main sections: Hire Activity, Logistics, and Financials. Each section has a list of links to various reports and data views.

MyHSS Reports

- MyHSS Dashboard
- Hire Activity
- Logistics
- Financials
- Search
- Commercial Training
- SPECIALIST Report

MyHSS Dashboard

Welcome to MyHSS Reports. View, manage and generate all your reports in one easy to access dashboard. [Toggle Reports Dashboard](#)

Hire Activity

- [Stock On Hire \(and off-hire\)](#)
View what items are currently on hire and request off-hire
- [Upcoming Hire Activity](#)
View upcoming hires
- [Hire History](#)
View returned items and complete hire history
- [Asset Checker](#)
View information relating to a specific Asset ID/Fleet Number including item description and last tested date.
- [Maintained Customer Assets](#)
View service and asset information for your own products that HSS are maintaining for you.
- [Maintained HSS Assets](#)
View the service and asset information for long term hired HSS equipment with a maintenance contract.

Logistics

- [Future Bookings](#)
View your future bookings
- [History/Proofs](#)
View logistics history and proof of delivery, collection, exchange and signed contracts from branch
- [Inspection Due Report](#)
View current outstanding inspection information

Financials

- [Spend Report](#)
View how much you have spent with HSS over any time period and by product, category, PO number, contract or site.
- [Aged Debt Report by Account](#)
View HSS Aged Debt Report for multiple accounts
- [Invoice Line Report](#)
View Invoice Line Report



Commercial Training

- [Bookings](#)
View your Bookings with HSS Training, link Contracts and Invoicing
- [Delegates](#)
View Delegates including delegates details, courses attended and results
- [Courses](#)
View delegates and Courses including courses results
- [Unknown Delegates](#)
View bookings with unknown delegates

FIA Member Online Booking Discounts



- Members will be set up with an FIA account and the discounts applied, currently over 80 course titles
- Once logged in to www.hsstraining.com, the discounted rates supersede the standard variable pricing model, saving you money and allowing you to accurately budget for your upcoming training

  Fire Industry Association			Scheduled Courses - Per Delegate Pricing	
Course Name	RRP		Discounted Price	
Ladder and Stepladder User - Ladder Association		£122.00		
Ladder and Stepladder Inspection - Ladder Association		£122.00		
Ladder and Stepladder Combi - User and Inspection		£241.00		
PASMA - Mobile Access Tower for Users		£162.00		
PASMA - Towers for Managers - Remote Learning		£164.00		
Powered Access Harness Kit - Standard. Delivered to course free carriage		£95.00		
IPAF (Dual) Mobile Vertical (3a) + (3b) Mobile Boom - Operator		£257.00		
IPAF (Dual) Mobile Vertical (3a) + (3b) Mobile Boom - Operator WEEKEND		£257.00		
IPAF (Single) Static Boom (1b) - Operator		£240.50		
IPAF (Triple) Product - Operator		£562.00		
IPAF Harness Use and Inspection		£153.00		
IPAF Push Around Vertical (PAV) - Operator		£184.00		
MEWPS FOR MANAGERS - E-learning		£101.00		
IPAF Physical PAL Card Licence Application (Printed PAL Card) – includes ePAL with a printed PAL Card and Certificate		£7.50		

Booking Support

Email Enquiries

- All enquiries are automatically assigned a ticket
- Tickets are tracked, followed up and resolved or escalated
- Account manager(s) at the desk - scalable

- No room for error - mostly automated
- Available 24/7 through online log in via hsstraining.com

Key Account Desk Enquiries

- Provide availability and dates for dedicated course bookings
- Take enquiries for products not published on hsstraining.com

Confirmation & Instructions

Serious About Safety **HSS Training**
You're better equipped.

Order Confirmation

Order No: 105962
Date: 11/06/2020
P.O. Number: DBB-TEST

Customer Address
HS9999 - HSS TRAINING DEPARTMENT
OAKLAND HOUSE, TALBOT ROAD
OLD TRAFFORD
MANCHESTER
M16 6PQ

Correspondence Address
Dave Bennett-Bull
Oakland House
76 Talbot Road
Trafford Park
Manchester
M16 6PQ

Item	Code	Description	Qty	Each	Total
1	E_LEGION	Legionella Interactive (E-Learning)	1	25.00	25.00

Sub Total: £25.00

Serious About Safety **HSS Training**
You're better equipped.

Your HSS Training Joining Instructions

Hi Dave,
Thank you for confirming your Order.
There may be certain delegate information that is required which have not already done so please update your delegate details:

Hi Dave,
Thank you for your booking, this email contains additional information about specific items on the order :-

Training Event:

Event: TE062104 - IPAF (Dual) Mobile Vertical (3a) + (3b) Mobile Boom - Operator
Will be held at: Carlisle
H S S Hire Group plc
UNIT 8
54 GREARSHILL ROAD
CARLISLE
CA3 0ET
Starting On: 11/03/2020 starting at 08:30 for 1 day
[Click here to Read this events joining instructions](#)

Parking is not always available at some training centres, please check online.

There are specific instructions that need to be read and understood by each delegate, these may include pre-requisites or equipment that must be brought with the delegate, please ensure that the following link or the information from the link is passed to each of the delegates attending, joining details - <http://www.hsstraining.com/joining-instructions/j-ipaf>

Currently we have the following delegate details for this event:-

Forename	Surname	Email
Dave	Bennett-Bull	dbull@hss.co.uk

Account Management

- **Dedicated Team: Key Accounts**
- **Dedicated Regional Sales Manager**
- **HSS Reports**
- **Online Booking**
- **Live Availability**

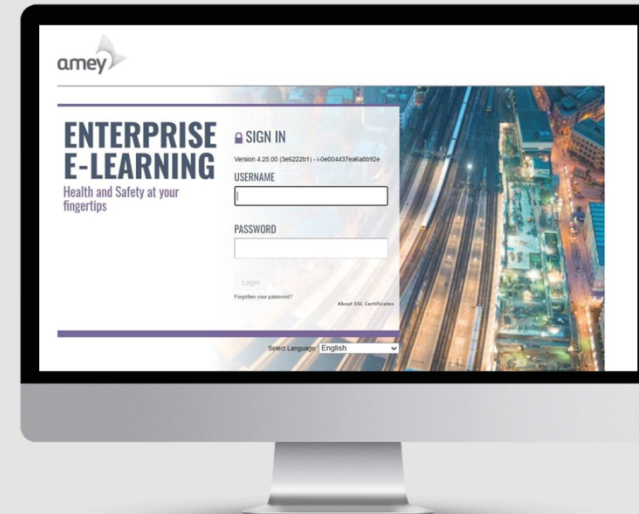


E-Learning

- HSS Training has been delivering online training for more than 15 years providing clients with RoSPA Approved and CPD certified health, safety and compliance content. We have over 100 courses available which can be added to your own LMS or hosted by HSS Training.
- The full portfolio of courses is also available as tutor-led events in training facilities with additional safeguarding measures and controls implemented.
- All courses are SCORM 1.2 & compatible with any SCORM compliant LMS

Enhanced E-Learning

- e IPAF (Dual) Mobile Vertical (3a) + (3b) Mobile Boom - Operator (4 hrs)
- e PASMA - Mobile Access Towers for Users (4 hrs)
- e Ladder & Stepladder User - Ladder Association (4 hrs)



Supply Chain

Alliance Partners

- Courses that are not covered in our core product portfolio are arranged by our dedicated team - Training Plus+. This team manages the supply chain, administration and communication, with assurance that we responsibly source, appoint and audit 3rd party providers
- Data processing agreement in place with all 3rd party providers ensuring that personal data is processed on behalf of the data controller for the provision of the services only

Supplier Selection

- Internal Quality Assurance Process
- Supply Chain Manager audits c10% of providers every month using iAuditor
- Local providers can be onboarded to support client requirements
- Select specialist providers at client request
- All of the above will follow the same booking process



Quality & Standards

External Training Provision

Quality Management System	Yes	No
Do you currently hold (or are you working towards) ISO9001 accreditation?	<input type="checkbox"/>	<input type="checkbox"/>
Do you operate a formal Quality Management System (QMS)?	<input type="checkbox"/>	<input type="checkbox"/>
Is the QMS signed by a senior manager, in-date, and regularly reviewed?	<input type="checkbox"/>	<input type="checkbox"/>
Is this standardised across the entire company?	<input type="checkbox"/>	<input type="checkbox"/>
Is all equipment used for training maintained and inspected in compliance with PUWER & LOLER regulations?	<input type="checkbox"/>	<input type="checkbox"/>
Does your company have a routine and regular maintenance schedule carried out by competent persons (for all equipment)?	<input type="checkbox"/>	<input type="checkbox"/>
Are all maintenance and inspections logged; and their respective actions recorded?	<input type="checkbox"/>	<input type="checkbox"/>

Accreditation & Standards Details	Yes	No
Are you an Accredited Training Member?	<input type="checkbox"/>	<input type="checkbox"/>
Please list Accredited Training Bodies:		
Do you have an Internal Quality Assurance System?	<input type="checkbox"/>	<input type="checkbox"/>
Are your trainers audited?	<input type="checkbox"/>	<input type="checkbox"/>
Can you provide an example of your audit process on request?	<input type="checkbox"/>	<input type="checkbox"/>
Do your trainers undertake CPD (Continuing Professional Development) and are you able to provide examples upon request?	<input type="checkbox"/>	<input type="checkbox"/>
Do you conduct post-course feedback questionnaires?	<input type="checkbox"/>	<input type="checkbox"/>
Are you willing for an HSS Training IQA to attend the course on an ad-hoc basis?	<input type="checkbox"/>	<input type="checkbox"/>

Quality Management System	Yes	No
Are you an accredited training company?	<input type="checkbox"/>	<input type="checkbox"/>

*HSS Training External Training Provision

Get in touch today by emailing the HSS Training Key Accounts Team (trainingkeyaccounts@hss.com) quoting your FIA Membership number

Telephone 03457 667799

FIA Member / HSS Training Account Manager

Martin Hall

07929 057571

mhall@hss.com

